SIGNATURE PAGE FOR

Orange County Water Control and Improvement District #1
RECEIPT OF DEPOSIT AND INFORMATIVE GUIDE

CUSTOMER INFORMATION PROFILE

NAME: _____
Last Name First Name MI Spouse Name

ADDRESS: _____
Address City State Zip

CONTACT 'S: HOME: _____

PHONE: _____

EMAIL: _____

TTY NUMBER: _____

(Hearing Impaired)

I WANT MY PERSONAL INFORMATION (address, telephone, and social security number) CONFIDENTIAL.
_____ YES, _____ NO

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS:
We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

REQUIRED: PHOTO IDENTIFICATION AND PROOF OF OWNERSHIP/RENTAL AGREEMENT

CHANGE OF OCCUPANCY:

Notice of change of occupancy or legal responsibility for billing to any Premises being served by the District shall be provided to the District by the owner, landlord, or tenant within a reasonable time prior to such change. **The outgoing Customer will be held responsible for all Water Service supplied until such notice has been received by the District.**

_____
INITIAL

I, THE UNDERSIGNED, HAVE RECEIVED AND ACCEPTED A COPY OF THE DISTRICT INFORMATIVE GUIDE EXPLAINING THE BILL DUE DATE AND THE DISCONNECT PROCESS.

_____ _____
CUSTOMER SIGNATURE DATE

For District Use Only:

ROUTE # _____ DEPOSIT AMOUNT _____
RECEIPT # _____ WORK ORDER _____
WATER ON DATE _____ WATER ON _____ RLO _____
LPSS _____ YES _____ NO METER PULLED _____YES _____ NO
CUSTOMER #_____ LOCATION #_____

Orange County Water Control & Improvement District No. 1
DISCLOSURE OF PERSONAL INFORMATION CONTAINED IN UTILITY RECORDS

Chapter 182, Subchapter B of the Texas Utilities Code makes confidential a water utility customer's address, telephone number, account records, social security number,[1] and information relating to the volume or units of utility usage, or the amounts billed to or collected from the individual for utility usage. However, utility customers may elect to authorize disclosure of this information by completing the form at the bottom of this page and returning it to:

Orange County Water Control & Improvement District No. 1
460 E Bolivar Street
Vidor, Texas 77662

Customers may rescind a request for disclosure by providing submitting a written request to the address above. Your response is not necessary if you wish for your information to remain confidential.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

Regardless of the confidentiality provision in Utilities Code Sec. 182.052, we must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

[1] See Texas Public Information Act, Government Code Sec. 552.147, for limitations on disclosure of Social Security numbers.

Detach and Return This Section

I authorize Orange County Water Control & Improvement District No. 1 to disclose my personal information, including my address, telephone number, usage and billing records, and social security number if Orange County Water Control & Improvement District No. 1 receives a written request for that information.

_____ _____
Name of Account Holder *Account Number*

_____ _____
Address *Area Code/Telephone Number*

_____ _____
City, State, Zip Code *Signature*

ORANGE COUNTY WATER CONTROL & IMPROVEMENT DISTRICT NO. 1
APPLICATION/SERVICE AGREEMENT

DATE: _____

NAME: _____ LAST 4 SS #: _____

SERVICE ADDRESS: _____ DL #: _____

BILLING ADDRESS: _____

HOME PHONE #: _____

CELL PHONE#: _____ LAST 4 SS #: _____

SPOUSE: _____ DL #: _____

_____ CELL PHONE# _____

PROPERTY OWNER: _____ TELEPHONE: _____

ADDRESS: _____

_____

****

TERMS AND CONDITIONS

1. PURPOSE: Orange County Water Control and Improvement District No. 1 is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before Orange County Water Control and Improvement District No. 1 will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

2. PLUMBING RESTRICTIONS: The following unacceptable plumbing practices are prohibited by State regulations:

a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

b. No cross-connection between the public the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

c. No connection which allows water to be returned to the public drinking water supply is permitted.

d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

e. No solder or flux which contains more than 2.0% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

3. SERVICE AGREEMENT: The following are the terms of the service agreement between Orange County Water Control and Improvement District No. 1 (the "District") and the customer making this application (the "Customer").

a. The District will maintain a copy of this agreement as long as the customer and/or the premises is connected to the District's water and/or sewer system.

b. The Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or, after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.

c. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice

which has been identified during the initial inspection or the periodic re-inspection.

d. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

e. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

4. ENFORCEMENT: If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

5. PAYMENT OF FEES: Customer agrees to pay the District all service fees, tap fees, and other applicable fees for the utility services rendered to the service location identified on the face of this application. Such fees are set by resolution of the Board of Directors of the District, and are subject to amendment by resolution of said Board of Directors.

6. RULES AND PROCEDURES: Customer agrees to comply with all regulations, building codes, resolutions, and ordinances of the District, the City of Vidor, and the Texas Commission on Environmental Quality.

7. EASEMENTS: Customer hereby grants the District, its employees, and authorized agents, an easement to construct, upgrade, operate, remove, repair, inspect, and maintain meters and equipment installed on this property to provide the utility service requested.

8. IRREGULARITIES: Customer agrees to promptly report to the District office any irregularities, malfunctions, abuse, or unauthorized tampering with the meter, lines, and equipment of the District.

9. CUSTOMER'S INSTALLATION: Customer warrants that all lines, appurtenances, and equipment installed by Customer or any agent of Customer used in connection with the utilities services by the District, will be installed and maintained in accordance with all governmental rules and regulations, including not limited to the rules, regulations, and policies of the District and the building codes and ordinances of the City of Vidor. Customer acknowledges that the responsibility of the District for service and repairs ends at the water meter and sewer tap (or sewage pump installed by the District, if applicable).

10. WATER SUPPLY AND SEWER SERVICE: The District shall use reasonable diligence to provide a constant and uninterrupted supply of water and sewer service. Should the supply of water or sewer service fail, be interrupted, or become defective through an act of God, governmental authority, public enemy, act of war, accident, inability to secure right-of-way, or any other cause beyond the control of the District, the District shall not be liable therefore or for any damage caused thereby.

11. ACKNOWLEDGEMENT: Customer acknowledges receipt of copies of sewer pump policy, rate tariff, service payment policies (include due dates and late payment); and, if applicable, receipt of line installation specifications, inspection requirements before excavation has been backfilled, and information for new water and sewer taps.

12. ENTIRE AGREEMENTS: Customer is not relying upon representation, promise, or inducement, written, or verbal, not contained in this application form.

I HEREBY CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT, AND ACKNOWLEDGE THAT I UNDERSTAND THE TERMS AND CONDITIONS OF THE SERVICE AGREEMENT CONTAINED IN THIS APPLICATION AND AGREE TO ABIDE BY SAME, AND FURTHER ACKNOWLEDGE MY UNDERSTANDING THAT FURNISHING INCORRECT INFORMATION OR FAILURE TO ABIDE BY SAID TERMS AND CONDITIONS MAY CONSTITUTE GROUNDS FOR TERMINATION OF MY SERVICE(S) BY ORANGE COUNTY WATER CONTROL AND IMPROVEMENT DISTRICT NO. 1.

_____

CUSTOMER SIGNATURE

FOR DISTRICT USE ONLY

CUSTOMER #	_____	LOCATION #	_____	W0 #	_____
NEW SERVICE:	_____	EXISTING SERVICE:	_____	IN/OUT:	_____
WATER SERVICE:	_____	WATER TAP FEE:	_____	SIZE TAP:	_____
SEWER SERVICE:	_____	SEWER TAP FEE:	_____	SIZE TAP:	_____
DEPOSIT:	_____	DATE RECEIVED:	_____	CHECK #:	_____

Orange County Water Control & Improvement District No. 1

Paperless Water Bill Request Form (E-billing)

Account Number: _____

Name on account: _____

Service Address: _____

Date Requested: _____

Phone: _____

Email address for E-bill: _____

(Please print legibly)

By submitting this form, I agree to receive all my future water bills and statements from Orange County Water Control electronically through the email I provided. I understand that the utility bills are due on the third Wednesday of every month, and it is my responsibility to make timely payments even in the event that I may not receive the notification.

I understand that it is my responsibility to notify Orange County Water Control if my email address changes.

Signature:

Return completed form to:

Orange County Water Control No. 1
460 E. Bolivar St.
Vidor, TX 77662

Or fax request to 409-769-3927.

If you have any questions, please call 409-769-2669 Ext 101 or 103

ORANGE COUNTY WATER CONTROL & IMPROVEMENT DISTRICT NO. 1

WAIVER OF LIABILITY

CUSTOMER'S NAME: _____

ACCOUNT NUMBER: _____

SERVICE ADDRESS: _____

PURPOSE: _____

METER #/LOCATION: _____

EXPLANATION: _____

_____

Problems may occur when water is furnished at the beginning or after a disruption of service. Orange County Water Control & Improvement District No. 1 tries to avoid turning on water service when no one with control of the property is present. For instance, a pipe inside a residence/building may be broken and start to leak when the water is turned on. District utility workers outside the residence/building cannot know this, and damage may result.

Understanding the concern stated above, I, as the lessee or owner of the property, request that water be turned on at the above address even though no one will be on the premises. I agree to hold Orange County Water Control & Improvement District No. 1 harmless and waive any claims against the District or its employees for damages which may occur when water service is furnished due to leaks, faulty plumbing, open taps and the like in said building. I take full responsibility for any damage which may result when the water service is furnished.

_____ _____

Customer's Signature **Date**

_____

Printed Name

A special invitation to get Connected with Blackboard Connect™

Orange County Water Control & Improvement District No. 1 has acquired the **Blackboard Connect** notification service to send residents and businesses important information about our District, such as any water or sewer system issue, due date reminders, cut-off date reminders, water conservation notices.

Please accept our invitation to participate in this service. With the **Blackboard Connect** service, we can reach you via phone calls to landlines or mobile phones and/or emails. Participation is 100% free and completely voluntary.

We know your personal information is important, and we will not share it with anyone.

You can go directly to the Orange County Water Control & Improvement District No. 1 website at www.ocwc1.com to sign up.

Orange County Water Control & Improvement District No. 1
460 E. Bolivar St.
Vidor, Texas 77662

You will receive notifications from Orange County Water Control & Improvement District No. 1 via Blackboard Connect when the District deems it necessary to send a notification for reasons outlined in the above paragraph.

_____
Customer Signature

You will be given the opportunity to opt out of "courtesy notifications" by pressing "9" when you receive a call through Blackboard Connect. This will remove your number from FUTURE courtesy notifications. PLEASE NOTE: You DO NOT have the option to opt out of receiving messages through Blackboard Connect when the call is deemed an "EMERGENCY".

Name:

_____ _____
Primary Contact Name Last Name

Address:

_____
Street

_____
Address Line 2 (if necessary)

_____
City State Zip

Telephone Numbers
You may provide up to three phone numbers, Landline or Cell phone, for voice messages:

( )
Primary Phone (For Emergencies and general information calls)

All additional phone numbers will be called Only if there is an Emergency.

( )
Phone number 2

( )
Phone Number 3

*( )

E-mail Addresses
You may provide up to two e-mail addresses for all messages.

_____
E-mail Address 1

_____
E-mail Address 2

***SMS Phone (for text messaging only, designate either Phone #1, #2, or #3, or a different phone number)**